

Case Study: Thompson Cole

Challenges:

Some of the greatest challenges that Thompson Cole faces around sustainability include education and time. As a small business, factoring time to address education is a significant challenge due to the limited resources and personnel available to prioritise sustainable measures. It is also difficult to identify the right aspects which Thompson Cole can manage and influence.

Impact:

Gaining accreditation: Becoming members of the Supply Chain Sustainability School has helped Thompson Cole to raise awareness of sustainability issues within their company and enabled them to achieve the ISO 14001 accreditation in 2021.

CPD- accredited resources: The School provides significant CPDaccredited resources to ensure Thompson Cole staff have a thorough understanding of the current sustainable practices and techniques being used in the industry. The School has also had a positive impact in highlighting the company's social responsibilities and helping them to try and improve their relationships with local stakeholders.

Targeted and flexible learning: The action plans have been extremely useful in helping target the areas that company staff do not have as much knowledge and experience in. The e-learning modules are useful; they're informative, interesting and easily accessible. The workshops and webinars are also helpful. In particular, Lunch 'n' Learns allow staff to keep up to date with current issues flexibly as they are short and easy to fit into the day.

Value gained:

Enhanced reputation: Membership with the School has provided an insight into the social responsibilities that are held as a firm and as individuals. Thompson Cole believe that the member status will improve their standing with clients and the community who will recognise their involvement with the School.

Better sustainability requirements: The membership has also enabled Thompson Cole to differentiate from competitors when providing fee proposals and working on projects for clients on the basis of their evidenced commitment to sustainability.

Net Zero: Using the School has led to the company taking further action by committing to a Science Based Target for achieving Net Zero Carbon.

Fact box



Company

Thompson Cole

No of employees

0-15

HQ

Kennington, London

Website

www.tclondon.com

Main contact

Hannah-Louise Villar hannahvillar@tclondon.com

Services

Chartered Surveyors, Property and Construction Consultants.

About

Thompson Cole are an international firm of Chartered Quantity Surveyors and Project Managers. They aim to deliver first class construction cost management, project management and consultancy services ensuring, through close integration with their client's organisations, fulfilment of all objectives and delivery of the project on time, within budget and to the quality standards required.



Case Study: Thompson Cole

Future proofing:

Thompson Cole aims to continue using the School's learning resources to maintain and improve knowledge of sustainability issues, while also utilising CPD-accredited courses to keep up to date with formal training. Through achieving Gold membership, the company will be recognised by others as being a company dedicated to the improvements of the industry.