

## **Challenges:**

One of the biggest challenges faced is understanding the topic of sustainability and how ICS as a company can contribute in a positive way to the industry.

ICS are regularly reviewing procedures in line with their ISO 9001:2015 accreditation, adapting to meet the requirements of main contractors and clients, such as adhering to BREEAM requirements and recycling off cut panels.

## **Impact:**

**Identifying areas for improvement:** A number of staff have created action plans which have proven to be very beneficial for ICS in targeting the areas to improve and providing resources to enable this.

**Upholding reputation:** Since joining the Supply Chain Sustainability School, the ICS team has looked at procurement differently, protecting the reputation of the business and reducing the risk of non-compliance with environmental legislation in line with environmental and waste disposal policies.

**Better understanding:** The company can grow together to gain a better understanding of how to improve impacts on the environment.

## Value gained:

**Company-wide training:** As a business, ICS take educating staff, training, and development very seriously. The company is invested in training across the company, from Office and Admin staff, Site Supervisors and Onsite Operatives to the Senior Management Team.

Access to variety of sustainability topics: The Supply Chain Sustainability School has played a big part with 41% of staff working on courses, accessing resources, or attending webinars and training events in Social Value, Wellbeing, Project Management, Waste and Recourse Efficiency, Leadership and Management, Business Development, Sustainable Procurement and many more.

**Sustainable sourcing:** ICS are delighted to be a part of supply chains that continue to expand sustainable sourcing while operating higher levels of collaboration, building strong, long-term relationships with both suppliers and customers as environmental awareness increases.

# Case Study: ICS

## Fact box



#### **Company**

Industrial Construction (Sussex)

### No of employees

26

#### HQ

Rodmell, East Sussex

#### Website

www.icsroofing.co.uk

#### Main contact

sales@icsroofing.co.uk

#### **Services**

Supply and install roof sheeting and cladding systems as well as flat roofing solutions.

#### **About**

ICS was formed in 1992, a sub-contracting company specialising in supplying and fixing roof sheeting and cladding systems. ICS has since diversified and is now producing high standards of work using single-ply membranes, steel, zinc, terracotta, aluminium, and ceramic materials. ICS is one of the premier roofing and cladding contractors in the Southeast.



#### **Benefits:**

- Networking and collaboration opportunities
- Building strong, long-term relationships with supply chains
- Role-specific training on a wide range of sustainability topics.

## **Future proofing:**

The School is continually developing new resources being added regularly which is fantastic for the ICS team.

The company believes that training and education is an important factor in ensuring that the company can always deliver the highest level of service as well as being vital for individual personal growth. This also adds to the growth of the construction industry and safeguarding of the company's future.

ICS would highly recommend using the Supply Chain Sustainability School to those within their supply chain.