

## Wales Leadership Group

21<sup>st</sup> July 2021

### **Welcome & Introductions:**

Wyn Prichard (Chair) introduced David Emery to the group, as the new Sector Manager for Wales.

### **Supply Chain Improvement Programs:**

Shaun McCarthy Chair of the Board of the School was introduced to the group and provided the group with an updated on the work the Performance Through Procurement Project is completing. There are two elements to the project. Element one consists of free access to unlimited resources including a training needs assessment, 8 e-learning modules, a 2 year virtual training programme and a company based assessment based on an online maturity matrix.

Element two costs of:

### **Support for 11 supply chain improvement programmes, free to school partners who successfully apply:**

- Analysis of project risks and opportunities
- Learning pathway for the team bespoke to the project.
- 5 project specific virtual workshops
- 20 days of consultancy support
- Access to a cloud-based performance tool to demonstrate improved productivity and value.
- Access to online training needs assessment, learning management system and individual training data.

Projects/organisations or who are successful in becoming Supply Chain Improvement Programs will benefit from:

- Improved productivity through better collaborative working.
- Cost savings through improved procurement skills down the value chain
- Time savings through fewer changes and delays through contractual or communication issues
- Quality improvements through fewer incidents of rework and snags
- Evidence of improved performance down the value chain through use of the cloud based application.
- A better trained team for the next project

For the conditions of the programme please [click here](#).

**Action:** Partners to contact [Antoinette@supplychainschool.co.uk](mailto:Antoinette@supplychainschool.co.uk), 07851 252 656 to apply for a Supply Chain Improvement Programme.

### **Email Automation:**

Rosie Watts, Events & Marketing Officer for the Wales market informed the group of email automation – a new marketing feature that the school will be developing. Email automation is essentially a member journey based on triggers, so when an individual meets a certain trigger, they will receive the next email and so on. Members will receive targeted recommendations for learning, to ensure what they are being sent is relevant to them. The school would personalise each journey

and send relevant training courses based on their communication preferences that they ticked on their school account.

The school will be sending out a variety of email automation journeys, the first set of journeys will be subject-matter focussed, whereby the school will use automated emails to help members build on a particular topic via a series of emails. This will be referred to as an 'educational series.' The group was then asked via Mentimeter Poll to vote on their top two sustainability topic priorities for an educational series. The results showed that Sustainable Procurement, Social Value and Offsite are the top priorities for the Wales group.

The group explained that they would have different requirements regarding which resources they would want their suppliers to access and which resources that they would like their colleagues to access. It was suggested that a self-enrol pathway could be created for the Wales group which could contain resources they would collaboratively like their suppliers to access.

### General School Update:

An update was provided on the SIG's and category groups. Please refer to the pre-read for further information. The group was informed that the Carbon Tool that the Climate Action group are working on focuses on organisational carbon in supply chains rather than carbon materials.

The group was also shown a new infographic which has been created which shows how the school enables a sustainable built environment:



**Action:** Rosie to check with Sara that FIR Ambassador learning slide is included into FIR Ambassador training

### Upcoming Training Sessions:

David Emery tasked the group to look at what the school should be looking at in Wales to support Partners and members. The group suggested that the school should look at the following:

- Welsh Government Legislation
- Supplier Learning Pathway
- API Reporting
- Access to digital tools
- Learn from what is taking place elsewhere in the UK
- Identify shared initiatives between Partners

- Code of Practice Ethical Employment in supply chain awareness – what does good look like?  
 Consider Modern Slavery and the Living Wage
- Support development of ISO20400
- Identify supply chain and skills gap target

The group discussed that legislation particularly around Social Value should be made easier for SMEs to understand Social Value and how to achieve it. It would be good to show SME's the benefits of Social Value. It was also discussed that Social Value work is not being publicised enough in Wales. It was also raised that there are different maturity levels of Social Value within the supply chain sometimes clients do not know what to expect or what to ask for. Overall, the group agreed that it would be good to link Social Value to current legislation in particular the Wellbeing of Future Generation Act goals, as most of the time it is being linked to case studies but there is no relevance to legislation.

It was also mentioned that the Social Value Portal have a national taskforce in Wales around social value which is chaired by Steve Robinson from Cardiff Council and the WLGA. Prys Jenkins that this could also include the school.

**Action:** David Emery to contact Prys Jenkins from the Social Value Portal regarding their large conference that they deliver every November as well as the national taskforce initiative, to discuss how the school can get involved.

The second part of the task involved the group discussing 'who should the school be linking with to maximise our impact. The following was suggested by the group:

- Future Generations Wales
- Climate Cabinet Position
- Position school in terms of commitment to WG committees
- Relevance to SME marketplace
- Social Enterprises – Social Enterprise UK
- Wales Cooperative
- National Resource Wales
- Alun Griffiths
- Community Housing Cymru
- Large T1 Welsh Companies

#### **Partner Value & Ongoing benefits:**

Becky Bryant, Partner Relations Manager discussed the Partner value and benefits the group receives due to being Partners of the school. Becky informed the group that the total Partner value for 2020 – 2021 was £9,540,390. The group was also reminded that it is essential when delivering workshops that all colleagues/ suppliers register for the workshop using the school site. Becky explained that not completing this step has implications such as none of the individuals who attended receiving a CPD certificate, the activity will not be added onto the organisation's company dashboard and will not be included in the company's Partner value. Please refer to the pre-read for further information on the benefits of being a Partner.

**Action:** Partners to contact Becky & Rosie if they have any questions about Partnership & value.

**Meeting the Social Housing Retrofit Skills Challenge in Wales:**

Wyn Prichard provided a brief overview of a Meeting the Social Housing Retrofit Skills Challenge in Wales training session. [Click here](#) for more information about the project.

**AOB:**

- The next meeting is taking place on the 23<sup>rd</sup> of September 11:00am – 1:00pm
- The next meeting will include an update from SEWSCAP on their onsite school hub and an update from David Emery on the 'Downloading a Digital Mindset' programme.