

FM Leadership Group

27th May 2021

Attendees: Mark Turner (SCSS) Alison Bettany (EMCOR) Nik Flyntzanis (Alcumus Group), Anthony Heaton (BAM), Laura Cochrane (BAM), Cyndi Mudaly (ENGIE), Candice Guerreiro (ENGIE), Katerina Robinson (Freedom Group), Howard Coney (Kier) Laura Mayhew - Manchon (Skanska), Robyn Conway (SCSS), Rosie Watts (SCSS)

Group update:

The group was informed & introduced to Rosie Watts who is the new Events & Marketing Officer for the FM Sector. Rosie also looks after the Wales and Infrastructure sectors within the School.

Operational Update:

The group was informed of new partners that joined the School since 1st April 2021:



The group was also shown the results from the recent School Impact survey. The results showed that the number of active users within the School has increased by 77% since last year. The survey does show a slight decrease on areas of sustainability and impact on business performance however the School believe that this is a result of COVID -19 and its impact on organisations.

For the full report please [click here](#).

FM Business Plan Reminder:

Partners were reminded of FM's priorities for 2021/2022:

1. Engage the supply chain

- Continue with the successful focus on virtual training and support, supplementing this when possible, with face to face content delivery.
- Use digital marketing campaigns.

2. Maximise Partner value and engagement with the School:

- School and Partners to make the best possible use of the content within the recently launched Partner Pack.
- Develop strategies to engage more internal team members including procurement, commercial, design, project management etc.

3. Develop and enhance the profile of the School within the FM community:

- Partners to lead and steer the work undertaken by the School in developing its profile as a "go to" resource for FM service providers, clients and supply chain.

4. Develop collaborative activities

- Work with RICS, UKGBC, World GBC, IWFM, the Sustainable FM Index and other policy stakeholders
- Find ways to collaborate and integrate activity with other groups within the School including waste and Resource Use, Carbon, People Matter, Procurement and all the School's other Market Groups, raising the profile of FM.

Not all Partners within the FM Group have accessed the School's Partner Pack. The Pack is a very useful and labour saving resource, containing guidance and tutorials on different areas of the School such as learning pathways and Partner dashboards.

Action: Rosie to send distribute the Partner Pack to the group.

In relation to priority number 4 the group would like to know how businesses in FM have engaged with social enterprises regarding social value. It was discussed that in some recent bids Social Value was 10% of the overall bid, partly as a consequence of the "PPN 06 effect" but also showing that it is climbing quickly up the agenda. The School is delivering a '[Delivering Social Value in FM](#)' Lunch 'N' Learn on the 10th June with VINCI Facilities.

Training Sessions:

Mark suggested that it would be good to deliver more Lunch 'N' Learn sessions for FM and that there is great merit in getting partners directly involved in the delivery of these as it adds authenticity and validation for the topic matter. It was discussed by the group that Digital could potentially be a good topic for a Lunch 'N' Learn. Partners explained that many companies are now using electric alternatives to incorporate Health & Safety an example of this is using electric boards instead of white boards. It was also emphasised that clients are looking to build digital processes particularly when trying to reduce carbon.

The following Partners expressed a willingness to help develop/deliver a Digital session suitable for FM and its stakeholders:

- Nik Flyntzanis – Alcumus – with Engie
- Howard Coney – Kier

Nik from Alcumus mentioned that it would be good to get Engie involved in the session as Alcumus are building sustainability applications for Engie.

The School is also hosting a Packaging Innovation day on the 24th of June. This session will help to find practical ways in which packaging can be reduced/policy and practice amended. [Click here](#) to register.

Byte size learning:

Previously the group suggested developing a 'fast track' learning pathway with a more detailed pathway also developed for those requiring a more thorough introduction to FM specific sustainability issues. The resources in this pathway are to be "sustainability shorts" (short, mostly animated video clips) so that the pathway does not take too long to complete. Currently the School does not have a sustainability short on Social Value it the group suggested that this is something the School could develop.

Robyn also recommended to the group to add a quiz at the end of the learning module which would be focused on each sustainability short to make the learning pathway tailored to FM.

Action: Mark and Robyn to assemble suitable resources covering Modern Slavery, waste/resource use, carbon and social value and send to the group for assessment.

Supplier Presentation:

Lee Cole, Managing Director of [Paint 360](#) was introduced to the group. Paint 360 is a social enterprise which employs people that have experienced barriers to employment. The organisation's main services involve taking unwanted paint, remanufacturing it, and then reselling it. Recycled paint contains less carbon helping to hit carbon reduction targets. 1 litre saves enough embedded carbon to drive a transit van 5 miles carbon free. Lee explained that in the UK 55 million litres of paint are recorded as waste per year, which is enough paint to paint 1 million properties. Out of these 55 million litres only 2% is currently recycled.

Paint 360 provides collection services to contractors. They will also be working with a major decorating company which has over 400 stores where paint can be deposited. Paint 360 are also looking to work with prisoners and currently subsidise paint for organisations that provide decorating products to low income families.

Action:

- Mark to share Lee's contact details with the group:
 Lee Cole lee@paint360.co.uk
<https://www.paint360.co.uk/>
 Watch this video: <https://www.youtube.com/watch?v=Kx-Kja78vjE>

Category Group update:

An update was provided on the different category groups within the School. Partners to refer to the pre-read for further information.

Action:

- Robyn to check if there is a representative from Skanska on the Wellbeing SIG.

AOB:

- The next meeting is taking place on the 23rd of September 11:00am – 1:00pm
- Partners to contact David Emery at the School (David@supplychainschool.co.uk) if they have any case studies on digital innovation & offsite methods of construction.