

Challenges:

One of the challenges faced by Chiltern Glass Fibre was reinforcing the values held by management within the culture of the workforce through their organisation. This was most noticeable within the production side of the organisation where employees had a financial motivation for maximising output at the expense of using more resources thus providing a greater impact on the environment than necessary.

However, with the help of the School, Chiltern Glass Fibre were able to take the lessons they had learnt and use them to make a positive impact on reducing their impact to the environment within the production side.

Impact:

Chiltern Glass Fibre joined the Supply Chain School in 2016 and have been working with them ever since to learn and develop as a responsible business.

- **Upskilling internal colleagues:** Through attending various events and accessing resources available on the School, Chiltern Glass Fibre have upskilled their colleagues to better manage their consumable resources and water consumption to reduce their environmental impact.
- **Integrating systems:** The resources, assessments and action plans available on the School coincide with Chiltern Glass Fibre's, 'Plan, Do, Check, Act' based ISO9001:2015 Quality Management System and ISO14001:2015 Environmental Management System. This meant that the School's systems naturally, quickly and easily became integrated with their own systems and working practices.
- **Implementing Fairness, Inclusion and Respect:** Since engaging with the School, Chiltern Glass Fibre staff have attended various FIR webinars and training courses to educate themselves on a fair, inclusive and respectful workplace. They have now introduced policies and practices to achieve these principles in their organisation.

Value gained:

Chiltern Glass Fibre have gained value from being a Supply Chain Sustainability School member through:

- **Improved brand image:** As a result of engagement with Supply Chain Sustainability Schools activities Chiltern Glass Fibre's reputation in the industry has improved as they are demonstrating their commitment to sustainability and developing their knowledge.
- **Better able to meet customer requirements:** As sustainability rises on the agenda of clients, they are better able to support customers to reach their targets, especially those that relate to the United Nations 16 Sustainable Development Goals.

Fact box



Company

Chiltern Glass Fibre

Staff

<250

Website

www.chilternglassfibre.com

Main contact

Darren Kuchta - Operations Director

Josh Perrett – Special Projects & Research & Development

Services

Manufacture of architectural glass fibre products for the construction industry

About

Chiltern Glass Fibre are a leading GRP manufacturer who cater to the construction industry supplying national builders such as Barratt David Wilson Homes, Persimmon Homes and Bellway. As well as national builders, Chiltern Glass Fibre also manufacture GRP products for smaller independent builders.