

## Challenges:

One of the biggest sustainability challenges for Wilson James is embedding the focus of sustainability within the business.

With fast moving work streams, whilst the will and current actions taken to promote and operate sustainably is evident, the focus for Wilson James has been primarily on high quality service delivery to their clients.

Wilson James recognise that sustainability is an integral element of high quality service and therefore, the company has invested in additional resource to develop the many sustainability initiatives they currently have and those they would like to progress further. Wilson James have sustainability policies currently such as sustainable procurement, modern slavery statement, signatories to the Prompt Payment Code.

An example of this is that the company have just completed a case study with their uniform provider, following a large mobilisation at Heathrow Airport, in which they tracked various sustainability actions undertaken from order to delivery e.g., process, factories used (and the ethical checks undertaken) to packaging and delivery. Other initiatives WJ are working on are aligning their company to best practice within ISO 20400, reviewing their current status with SEDEX and challenging and progressing alternative sustainability initiatives with their supply chain.

Wilson James are working with the Supply Chain Sustainability School to gain knowledge to develop these policies further.

## Impact:

Wilson James have benefitted from attending the School's training sessions & accessing resources in the following ways:

- **Benchmarking Knowledge:** Attendance of the School's training sessions have helped Wilson James with benchmarking their knowledge and performance against current best practice, not only from presenters but also from other attendees.
- **Ensuring best practice:** Wilson James value the resources on the Supply Chain Sustainability School's website and have used these for reference to ensure that they are aligning with best practice in the industry. Key focus areas for Wilson James have been Waste, Fairness, Inclusion & Respect

## Value gained:

Wilson James has gained value from being a Supply Chain Sustainability School member through:

- **Increased knowledge**

## Fact box



### Company

Wilson James

### No of employees

> 6,000

### Turnover

£200 Million

### Website

<https://www.wilsonjames.co.uk/>

### Main contact

Ian Ball – Supply Chain Manager

### Services

Security Services, Construction Logistics and Aviation Services

### About

Wilson James Ltd has been operating for 30 years and continues to grow in sectors such as Security, Construction Logistics and Aviation Services (e.g., Passengers Requiring Support). With a turnover fast approaching £200M, approx. 6,000 employees and clients such as Lend Lease, Hinckley Point, Google, Facebook, Heathrow & Gatwick Airports among many others.

- **Networking opportunities**
- **Meeting Clients requirements**
- **Accessible Learning**

## **Future Proofing:**

Wilson James value their membership with the Supply Chain Sustainability School (SCSS) and are very keen and would be extremely proud to attain Gold Status. However, in tandem to that, WJ has always promoted strong values and placed much stall in the wellbeing of staff and high quality service delivery. Therefore, the SCSS has enabled WJ to raise the bar with its helpful resources and support and with a respected accreditation of Gold, this will encourage the continued development of sustainability initiatives within Wilson James Ltd and the supply chain.