# Member Case Study: Lingwood



# **Challenges:**

As a security service provider Lingwood's main environmental sustainability challenges are transportation and managing their carbon footprint. Lingwood provides services throughout the UK, so frequently use vehicles and long-distance drivers to service and maintain contracts. Over the past five years, Lingwood have worked hard to reduce their transport related carbon footprint, particularly by recruiting local staff, UK wide.

Lingwood also maintains a close focus on the social and ethical aspects of their role as an employer. This includes a vigilant approach to Modern Slavery risks, commitment to ethical, diversity and inclusion (EDI) issues and a strong commitment to local employment.

## Impact:

- **Reduced carbon footprint:** With the help of the Supply Chain Sustainability School, Lingwood have implemented local recruitment, which has helped reduce their carbon footprint across the UK. Lingwood also invested in hybrid vehicles and other technology to assist with this objective.
- Employee Engagement: Using the School's online learning platform has helped Lingwood's employees learn and understand the importance of implementing and following new policies/ procedures.
- Implementing policies: Lingwood has implemented an Environment Sustainability policy, which is audited and reviewed annually along with Modern Slavery, CSR, and Environmental policies.

## Value gained:

• Implementing change: Attending the School's virtual training has aided the development and implementation of Lingwood's Social Value policy and procedures. This has benefitted Lingwood as they are now able to cater to their clients' needs

# Fact box



### Company

Lingwood Security Management

**Employees** 

210

Turnover

5.4 million

Website

www.lingwoodsecurity.co.uk

#### **Main contacts**

Summer Lingwood, Customer Relationship Manager

#### Services

Security Management

**Facilities Management** 

Manual Labour Hire

#### About

Lingwood Security provides a UK wide professional security service, offering maximum protection. They specialise in the Utility, Rail, Energy and Construction sectors,

and have policies in place for the likes of Balfour Beatty, who are driving Social Value through their supply chain.

• **Increasing knowledge:** The Self-assessment tool within the School is regularly used to benchmark employee's knowledge. The action plans have been helpful in identifying gaps to further grow sustainability knowledge for staff.



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# **Future Proofing:**

Lingwood intends to use the School for further support and improvement to their Social Value policies and procedures. Lingwood also aims to drive these policies throughout their wider organisation.

They would like to see the School continue to grow, with an even wider variety of topics, which will help continue to attract engagement.

Lingwood are expanding their business and are now providing manual labour, so are utilising the School's resources to assist in recruiting and supplying local labour for client projects, whilst maintaining a clear focus on workforce EDI challenges.

