

Operations Report
21st June 2016

1. Summary by numbers

-  **12,938**
Members to date
-  **6,350**
Unique companies to date
-  **36,883**
Resources viewed
-  **1,731**
Resources on site
-  **2,643**
Delegates attending workshops
-  **4,709**
Delegates attending supplier days
-  **4,312**
Action plans created
-  **13,895**
E learning modules accessed

-  **172,645**
Visits to the website since the launch
-  **91,371**
Are unique companies
-  **47.3%**
Are returning visitors
-  **39.11%**
Bounce Rate
-  **05:47**
Average session duration
-  **18,707**
Sessions from mobile or tablet devices

104 Bronze members



98 Silver members

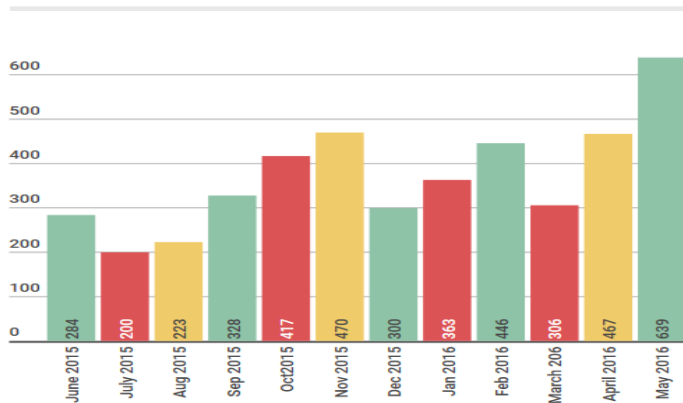


16 Gold members



● Unique companies using their Act...

Average number of registrations per month over the last 12 months



2. Key Performance Indicators

	Const	Homes	FM	Infra	Offsite	Entire School	Monthly movement
Active Members	505/1,500	91/500	188/500	38/750	124/500	845/500	+113
Supplier days	1/4	0/4	1/4	1/4	1/4	4/20	+1
No. Attending Supplier days	104/400	0/400	104/400	tbc/400	107/400	315/2,000	+208
Workshops	4/15	1/10	4/15	4/12	4/10	17/60	+13
Elearning Downloads	--	--	39/650	--	--	1,710/1,500	+845
Elearning (new)	0/1	0/2	1/2	0/1	0/1	3/10	0
Toolbox talks	0/1	0/1	0/1	0/1	n/a	0/4	0
Assessments	160/600	14/250	27/250	19/375	31/250	277/1675	+94
Re/assessments	76/200	13/100	5/100	2/100	2/100	99/600	+23

3. Supplier Days

To date there has been a supplier day staged within the Offsite & Homes sector which focused on the shortage of homes and how offsite construction is a potential solution to the challenges faced by the homes market. The event took place at the BRE Innovation Park in Watford on 25th May.

The FM supplier day took place on 9th June in Leeds and covered various social and environmental sustainability issues.

There is a pipeline of supplier days taking place over the next few months as well as various confirmed dates which are detailed below.

Date	Sector	Key theme	Location	Attendees
25 th May	Offsite & Homes	Offsite solutions within the homes market	Watford	107
9 th June	FM	Social & Environmental sustainability issues	Leeds	104
14 th June	Construction	4 th Anniversary	Birmingham	104
23 rd June	Infrastructure	Materials	Derby	tbc
6 th July	FM	Social value	London	tbc
12 th July	Homes	Social housing	St Helens	tbc
28 th Sept	Offsite	Design/ Plan of Works Launch	London	tbc
12 th Oct	Construction	Engaging local supply chains in sustainability	Leeds	tbc
7 th Dec	Construction	In discussion	Manchester	tbc
7 th Feb	Construction	In discussion	Glasgow	tbc

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The feedback from all events has continued to be excellent. The format of the Homes & Offsite day was slightly different due to the nature of the venue unable to hold more than 20 people in round table set up. As a result the bootcamp format did not take place but instead in depth Open Forum discussions with an expert in a particular field took place instead. The topics were:

- Using the supply chain and offsite manufacture to increase housing supply
- How do you engage with the architects at the beginning of the process and influence the increase in possibilities for offsite?
- How can the supply chain assist the Residential Market with a Commercially viable solution to Offsite/Innovation & guaranteeing manufacturing capability to increase the housing supply

The aggregated statistics from all recent events is as follows:

- **95%** rated the overall organisation as “Excellent” or “Good”
- **96 %** rated the plenary session content as “Excellent” or “Good”
- **86%** said the event fully met their expectations
- **93%** said they would “Definitely” or “Probably” use the school

4. Construction School

The Construction School will be celebrating its 4th anniversary on 14th June at the Studio in Birmingham. The supplier day is fully booked with 200 bookings and a waiting list. The day will look at what the School has achieved since launch, how sustainability challenges have changed over the years, and the future challenges ahead. The event will also promote the updated self-assessment and resource library within the Construction School.

A key focus of the Group continues to be to engage its high number of registered users (focusing primarily on the priority suppliers of the Leadership Group) to become active, and achieve their bronze, silver and gold badges.

Summary of workshops

There have been four sustainability workshops held since the 1st April. Below is the summary of all construction workshops and the attendance figures to date:

#	Date	Topic	Lead Partner	Location	Attendees
1	6 th May	Responsible sourcing series: helping you achieve BES6001	BAM	Midlands	23
2	24 th May	Embedding Sustainable Procurement	Lovell	Tamworth	21
3	23 rd June	Wates workshop	Wates	Birmingham	tbc
4	21 st June	Getting to grips with Social Value	ISG	Manchester	tbc

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5. FM School

The FM group continues to develop its approach to targeting FM clients and key suppliers (i.e. high spend, large sized suppliers that would typically be included in tenders). Suppliers are being primarily targeted through a tailored supplier event which will attract senior level representation from c.50 such suppliers. FM clients will be engaged through a series of smaller workshop style events targeting by sector/remit/common areas of interest. The intention is to work with both groups to raise awareness of the School, and ensure it is delivering activity of value to these important groups. One of the outcomes sought is to generate more active members of the School by securing the commitment of these important stakeholders.

Summary of workshops

There has been one workshop held this year to date.

#	Date	Topic	Lead Partner	Location	Attendees
1	21 st April	Understanding Energy Management - a guide to ISO 50001	Covance	Harrogate	43

There has been interest from the group to run some 'Waste for the non waste manager' workshops which are currently in development.

6. Infrastructure School

The Infrastructure School is currently in final preparations for the Supplier day on 23rd June in Derby. Plans are also developing for the other three supplier days this year. These will be sector focused including rail and utilities.

The key activity at present is focused on gaining greater engagement with priority suppliers.

Other priorities for the group include engagement with designers which will occur in conjunction with the Schools wider work on engagement with the design sector.

Materials Group

The Materials group held its first official meeting as a Leadership Group on 4th May and will be launched on 23rd June as part of the Infrastructure Supplier Day in Derby.

The key focus at the 4th May meeting was to discuss priorities in the materials sector so that a outline workplan can be developed. These priorities will be the focus of discussions in the Innovation Boot Camp session on the 23rd June to gain more feedback into the work plan.

The Group now has 19 Partner Representatives on it. If anyone else would like to join please contact Ian Nicholson (Ian@supplychainschool.co.uk).

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Summary of workshops

There were four sustainability workshops planned for quarter one summarised below:

#	Date	Topic	Lead Partner	Location	Attendees
1	7 th June	Embedding Sustainable Procurement	Morgan Sindell	Rugby	14
2	15 th June	Responding to the Modern Slavery Act 2015	Tarmac	Birmingham	31
3	21 st June	Responding to the Modern Slavery Act 2015	Lovell	Tamworth	tbc
4	23 rd June	Getting to Grips with Social Value	Costain	London	tbc

7. Homes School

At present the Homes School is in the midst of organising workshops and supplier days to increase school membership and drive the use of resources.

Since the beginning of April, three workshops have been run with Barratts, Berkeley and Wates Living Space along with a combined supplier day at BRE with the Offsite School. There are further eight events in the pipeline.

In addition the Homes School is in the process of planning a Social Housing Supplier Day at St. Helens Rugby Club on the 12th July along with a future supplier day in the south west in late September.

To date 62% of the Homes School's members (115 out of 185 members) have completed a self assessment against a school average of 42% which demonstrating the effectiveness of engagement with users so far.

Summary of workshops

The Homes School has been focusing on workshops which have been engaging with the Partners particular supply chain. This has proved to be very effective in terms of driving numbers of self-assessments.

Below is the summary of for Homes:

#	Date	Partner	Location	Attendees
1	5 th April	Barratt	Birmingham	43
2	23 rd May	Berkeley	Leatherhead	44
3	7 th June	Wates Living Space	Birmingham	22
4	17 th June	Barratt	Birmingham	Tbc

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8. Offsite School

The Offsite Management School is continuing to grow its membership steadily with over 1,200 individual members representing 704 organisations. The School is progressing with the Overlay to the RIBA Plan of works which will be written in the next few weeks. This will then under go a peer review from the leadership group.

Following that there will be content developed for an elearning module on DfMA as well as a format for a workshop which will be run after the launch event which will take place on 28th September at RIBA.

The Offsite School ran a supplier day in conjunction with the Homes School on 25th May which was very successful and engaging. The agenda for the day included two architects who gave their take on what offsite construction meant to them and how collaboration within the supply chain was key.

Summary of workshops

There have been four Offsite School workshops to date, detailed below:

#	Date	Topic	Lead Partner	Location	Attendees
1	22 nd April	Internal Workshop	St Gobain	Loughborough	25
2	16 th May	Making the School work for your business	McAvoy	Northern Ireland	21
3	13 th June	BIM: Understanding its use and benefits	N/a	Birmingham	11
4	23 rd June	Leadership & Culture	Prater	Surrey	tbc

9. Fairness, Inclusion & Respect (FIR)

Since March 2016, there have been six FIR workshops. There are a further 14 workshops planned for up to March 2017.

The FIR programme has recently launched its FIR Ambassador scheme, which calls for particularly SME companies to elect individuals from within their organisation to promote the FIR agenda and stand as a representative who exists to help make workplaces better for everyone. Please see <http://www.supplychainschool.co.uk/fir/ambassadors.aspx> for more information. We have also recently closed the FIR Culture survey, which had over 800 responses from people within the construction industry who answered a questionnaire on behaviours in the workplace. The results from the survey will be analysed to understand what topics need to be addressed to develop the agenda further.

#	Date	Lead Partner	Location	Attended
1	1 st June	Laing ORourke	Dumfries	21
2	8 th June	BAM	Hemel Hempstead	24
3	14 th June	Kilnbridge	London	11
4	14 th June	Kilnbridge	London	14
5	24 th June	Costain	London	tbc
6	29 th June	Balfour Beatty		tbc

10. Feedback from the Board

The Board met for the first time this financial year at the end of May and welcomed four new members: Shamir Ghumra (BRE), Keith Chanter (EMCOR), Caroline Johnstone (Galliford Try) and Kieran Brocklebank (United Utilities).

It was agreed that the Materials Group needed to clarify further the intended outcomes for the group and detail these in the Terms of Reference.

The Values for the School have been developed further and will be distributed through the leadership groups for further discussion. A final version of the values will be presented at the AGM in March 2017.

The Board agreed the following Special Interest Groups should go ahead: BIM, Apprentice Levy and Social Value through Design. Action Sustainability will start the process to develop the groups.

11. Horizon Group

The group is continuing to perform well and has over the last year gained much interest amongst both Knowledge and Industry Partners looking at a number of topics, one of which is Business Ethics. We are seeing academic institutions realising the great potential in collaborating and working with the group to instigate industry informed research, which would ultimately contribute to valuable resources to the School's resources.

One of the key achievements so far has been the development of the new Business Ethics module, in collaboration with Royal Holloways University. Given the successful implementation of this project, the group is aiming to develop a more advanced Business Ethics e-learning module, due to be completed by September 2016.

One of the recent key milestones was the award of £20K budget for the group. To best spend the allocated budget, the Academic Partners were all invited to pitch for an idea that is in-line with their research interests, which could also contribute to the offerings of the School resources. On 2nd June, six academics presented their ideas, all of which were well received by the group. The proposals were discussed at length in the meeting, which will subsequently be presented to the board for approval. It is hoped that 3-4 of the proposed projects will be funded by the group, which will be pursued over the next year(s).

If you are interested in joining this group, please contact mohammad@actionsustainability.com

12. New Partners

Since the last Operations Group meeting, the School has welcomed two new partners: Redrow and Hanson.

Discussions are continuing with: Anglian Water, Volker Wessels,, Wavin , Keepmoat, North Midland Construction, Flooring Manufacturers Sustainability Alliance, BASF, North West Construction Hub, Catalyst Housing, Osborne, Mapei, Kone, SSE, Veolia, Bellway, Lorne Stewart, Yorkshire Water, Carey Group, Keltbray, Severfield, Polypipe.

Meetings in the diary: Colas, Taylor Wimpey, Travis Perkins, Segro, JV (Murphy, LOR, FCC), Yorkshire Water, Crest Nicholson, Symphony Group, Association of Consultant Engineers, Mabey Hire, Celsa UK, Bouygues, Persimmon Homes, SPECIFIC (Wales).

Should you wish to suggest potential new Partners or for someone to follow up on conversations or meetings that already taken place, please contact Paul Parkinson on 07568 052 780 or paul@actionsustainability.com